

Hampshire Hospitals NHS Foundation Trust Apprenticeships Training Provider:

Sub-contracting policy in relation to Education and Skills Funding Agency (ESFA) Funded programmes

Policy title	Sub-contracting policy in relation to Education and Skills Funding Agency (ESFA) Funded programmes
Policy type (Internal or Trust-wide)	Internal
Authorisation (signature required for internal policies)	Jude Davison, Associate Director of Apprenticeships
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Version control (internal policies)	Version 2.2
Linked policies	HHFT Apprenticeship Training Provider Operating Policy Apprenticeship Quality Assurance and Improvement Strategy
How policy will be promoted	Published externally: <u>Apprenticeships at Hampshire</u> <u>Hospitals NHS Foundation Trust</u> (hampshirehospitalscareers.co.uk)
Planned review date	November 2023



1. Introduction and purpose

This policy meets the requirements of the Education and Skills Funding Agency (ESFA) Funding Rules that relate to the subcontracting of apprenticeship programme delivery. The purpose of this policy is to provide assurances and transparency around the approach of Hampshire Hospitals NHS Foundation Trust (HHFT) to apprenticeship subcontracting.

HHFT offers a range of clinical and non-clinical apprenticeships within the Health and Higher Education Institution (HEI) sector both internally as an employer-provider and to other employers as a main provider.

A national requirement for all apprenticeships is that prior to completion, apprentices must hold relevant qualifications at a level defined by the ESFA in English and Maths Functional Skills. HHFT is committed to widening participation and as such, it is possible that some apprentices will not hold these qualifications prior to entry onto a programme. Where this is the case, HHFT will subcontract the delivery of Functional Skills qualifications as part of the apprenticeship programme.

2. Scope and context

This policy applies to all apprenticeship subcontracting activity that HHFT undertakes that is supported with funds supplied by the ESFA or any successor organisations.

As the subcontracting of Functional Skills currently falls below the £100,000 ESFA threshold, this falls out of scope of the ESFA Subcontracting Standard.

3. Fairness in procurement

HHFT will undertake fair and transparent procurement activities. Selection and procurement of subcontractors will be carried out in accordance with the Trust's Procurement Policy.

4. Due Diligence

Before using any delivery subcontractors, HHFT will carry out comprehensive due diligence checks, which will include consideration of any relevant Ofsted reports. In line with ESFA Guidance, HHFT will also only procure the service of subcontractors who are registered on the Register of Apprenticeship Training Providers (RoATP) to deliver services to employers.

HHFT will follow the ESFA Guidance for conducting due diligence checks on subcontractors.

As a minimum, HHFT will:

- Carry out due diligence checks on subcontractors and apply the criteria in the funding higher risk organisations and subcontractors' policy GOV.UK. This sets out when a provider is high risk and therefore not eligible to be appointed as a subcontractor.
- Ensure any subcontractor has the financial ability to deliver the requirements of the subcontract as per <u>undertaking financial assessment of the subcontractor</u> guidance.
- Refer to the list of declared subcontractors to determine if a subcontractor that we intend to use or are using already holds subcontracts with other organisations.



5. Contracting arrangements

HHFT will negotiate a legally binding contract eligible for the period from when the contract commences until the planned completion date of an apprenticeship. The requirements of this policy form part of that contractual agreement. It will be signed and witnessed by the subcontractor and HHFT. Terms and conditions will be agreed and included in the contract.

HHFT, Ofsted and the ESFA are granted full permission and rights to monitor the quality of training being provided and visit the subcontractor at their premises, training sites or employer's premises from which they operate. All Subcontracting will reflect the following:

- ESFA Apprenticeship funding rules for main providers, including any updates
- Ofsted's Further Education and Skills Inspection Framework for FE and Skills.

6. Quality Assurance (QA) of delivery

HHFT is committed to delivering high quality teaching and learning for the Apprentice and Employer across its provision and will manage the subcontractor and review progress to assure the quality of external provision.

All new subcontractors will be subject to an initial visit to confirm approval of appointment as a subcontractor.

The following processes will be used to monitor the quality of subcontracted provision and actively improve quality on an on-going basis:

- Regular contract review meetings between HHFT and its subcontractors
- Regular planned and unplanned observation visits to check on the quality of teaching, learning, assessment and progress.

HHFT will take a risk-based approach to subcontractor management to ensure that appropriate levels of contract monitoring and Quality Assurance are maintained. This approach will be based on the number of apprentices placed with a subcontractor as follows:

Number of learners placed with the subcontractor	Number of contract review meetings per year				
1-10	1				
11+	2				

The number of QA review meetings and teaching observations will be based on the number of tutors. Each tutor will be observed at least once per year (see Appendix 1) and HHFT will request to see and discuss summaries of internal QA observations carried out by the subcontractor in line with their Internal Quality Assurance policy as part of regular subcontract QA review.



Where contract review meetings or QA review meetings highlight areas of concern, the subcontractor will draw up an action plan to address the concerns that will need to be agreed by HHFT. Additional meetings will be arranged as required by HHFT until the issues have been resolved in line with the written agreement in place between HHFT and the subcontractor.

7. Internal policies

Subcontractors must have the following policies in place which are maintained, reviewed and updated regularly:

- Staff Recruitment and Development
- Data Protection (GDPR compliant)
- Health & Safety
- Equality & Diversity
- Safeguarding & Prevent
- Insurance (Employer compulsory liability insurance cover = £10,000,000 any one occurrence/number of occurrences)
- Insurance (Public liability insurance cover = £5,000,000 any one occurrence/number of occurrences)

8. Fees and charges

HHFT includes a charge of 20% of the full contracted value as a management fee for its standard subcontracted provision for English and Maths. The costs cover the provision of:

- Facilitating programmes and administration
- Quality assurance and compliance monitoring
- MIS function relating to the submission of funding claims to the ESFA
- Account review meetings
- A dedicated account manager and single point of contact for FS tutors, apprenticeship assessors and apprentices.

The subcontractor will be responsible for meeting the costs associated with the registration of candidates with awarding bodies, examination and re-examination fees out of the funds agreed with HHFT. Non-standard charges may be applied to other subcontracting agreements in the future where costs savings can be mutually identified and agreed between the subcontractor and HHFT.

9. Payment

Payment to subcontractors will be made within 30 days of the invoice being received by the NHS Shared Business Service (SBS), subject to the inclusion of the correct purchase order number and invoicing address, and registration with SBS:

Hampshire Hospitals NHS Foundation Trust RN5 Payable Phoenix House Topcliff Lane



Wakefield WF3 1WE

10. Policy review and communication

HHFT will review this policy annually. Any changes to the policy will be communicated to existing subcontractors at the contract management meetings. The policy will be discussed with new subcontractors prior to their engagement. An up-to-date copy of this policy will be posted on HHFT's website and paper copies will be made available upon request.

11. Declaration of use of subcontractors

HHFT will complete a delivery subcontractor declaration at the dates requested from the ESFA to ensure that payments to HHFT are made on time. This subcontractor declaration will be updated if there are any subcontracting changes during the year.

12. Duties within the Trust

Nominated members of staff with strategic lead responsibility for subcontracting and policy approval:

• Associate Director of Apprenticeships

Nominated members of staff with responsibility for performance management of subcontractors:

- Apprenticeship Lead/Internal Quality Assurer
- Lead for Commissioned Apprenticeships and Functional Skills.

13. Contingency Planning

The subcontracted provider is required to notify HHFT immediately if there are any changes that may cause a risk to the contracted delivery. These include but are not limited to:

- The possibility of the provider ceasing to trade
- Poor Ofsted Inspection
- Poor ESFA audit
- Other significant changes that affect the ability of the subcontractor to deliver required programmes.

In these circumstances, HHFT will conduct an immediate contract review and reserves the right to seek alternative provision of services to ensure continuity for learners. HHFT may also conduct an immediate contract review and/or move leaners to another provider if it is made aware of potential issues from other sources of circumstances that may affect timely delivery of the contracted provision.



Appendix 1 – Sub-Contractor QA Visit Report Template

IQA Record of Apprenticeship Training Observation

Trainer/Facilitator:	
Observer:	
Apprenticeship/Qualification and	
Level:	
Lesson Title:	
Unit(s)/relevant assessment criteria:	
Number of apprentices attending:	
Date:	

Training Criteria Observed	Yes	No	Examples and feedback
Learning outcomes explained at			
start and why each is important			
Effective rapport built with group			
and ensured participation from			
whole group throughout –			
promoting equality, raising			
awareness of diversity and tackling			
discrimination			
Training style and materials			
enhance learning: methods and			
resources inspired and challenged			
all learners and meet their			
different needs			



Learning outcomes systematically		
covered throughout lesson –		
learners encouraged to relate		
lesson content to		
qualification/assessment criteria		
Added value from own		
experience/knowledge: trainer		
reflects good industry practice and		
HHFT priorities		
Skills/understanding checked		
throughout: clear and encouraging		
questions and suitable assessment		
methods to embed learning –		
accelerating progress/ supporting		
anyone struggling		
Constructive feedback given to		
learners – learners are supported		
to achieve their learning goals and		
know what they have to do to		
improve their skills, knowledge and		
understanding		
Focus given to functional skills and		
employability skills – including		
CARE values		
Knowledge, Skills and Behaviour		
of learners – is the trainer		
assessing progress of KSBs		
throughout the session? Provide		
examples and evidence.		



Reasonable adjustments for					
disability made where appropriat	e				
General Comments					
Observer signature				Dat	e:
Trainer signature				Dat	e:

Ofsted criteria for quality of teaching, learning and assessment

- Teaching and assessment methods and resources inspire and challenge all learners and meet their different needs, including the most able and the most disadvantaged, enabling them to enjoy learning and develop their knowledge, skills and understanding
- Learners are supported to achieve their learning goals, both in and between learning sessions
- Staff have qualifications, training, subject knowledge and experience relevant to their roles and use these to plan and deliver learning appropriate to learners of all abilities, reflect good industry practice and meet employers' needs
- Staff identify learners' support and additional learning needs quickly and accurately through effective initial assessment, leading to the provision of high quality and effective support to help learners achieve as well as they can
- Staff work with learners to ensure that teaching, learning and assessment are tailored to enable all learners to make good progress and prepare for their next steps
- Staff assess learners' progress and performance and ensure that assessments and reviews are timely, frequent, fair, informative and reliable
- Learners receive clear and constructive feedback through assessment and progress reviews and/or during personal tutorials so that they know what they have to do to improve their skills, knowledge and understanding to achieve their full potential
- Employers, parents and carers, as appropriate, are engaged in planning learners' development; they are kept informed by the provider of each learner's attendance, progress and improvement, where appropriate
- Teaching, learning and assessment promote equality, raise awareness of diversity and tackle discrimination, victimisation, harassment, stereotyping, radicalisation and bullying
- Staff are aware of and plan for individual learners' diverse needs in teaching or training sessions and provide effective support, including making reasonable adjustments for learners who have special educational needs and/or disabilities
- Teaching promotes learners' spiritual, moral, social and cultural development
- Teaching, learning and assessment support learners to develop their skills in English, mathematics and ICT and their employability skills, including appropriate attitudes and behaviours for work, in order to achieve their learning goals and career aims.